

Parent Questionnaire Results

October 2021

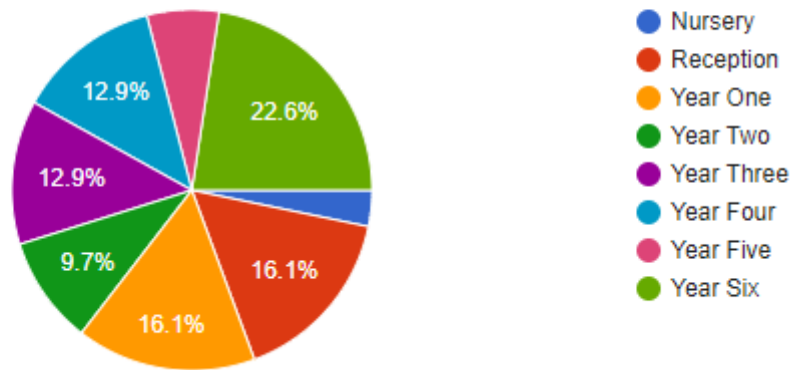
We appreciate you taking the time to respond to the questionnaire. All your feedback is very important to us.

I am pleased to share the outcomes of the questionnaire with you. If you have any questions regarding this please do not hesitate to ask.

I am incredibly proud of our amazing school.

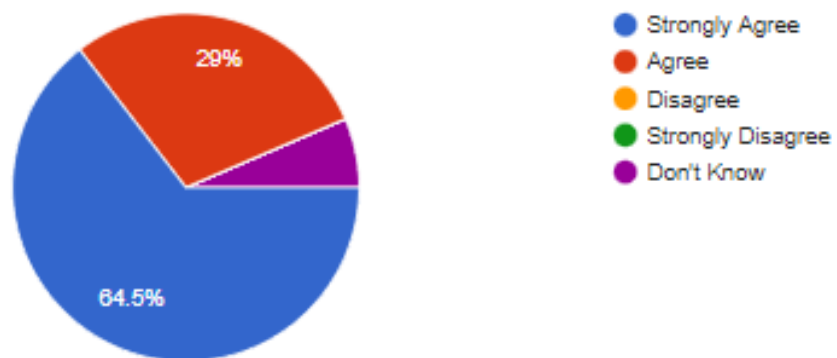
My child/ren is/are in

31 responses



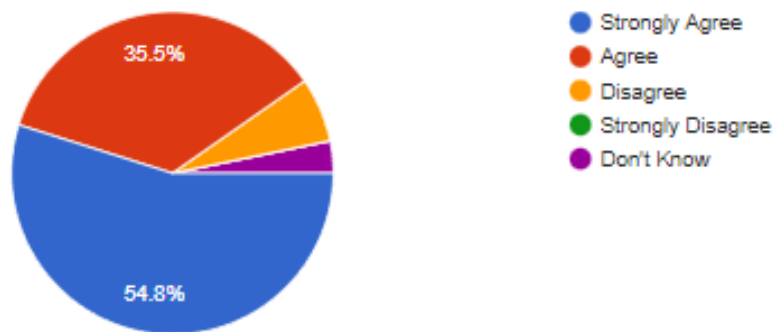
My child is happy at Collierley.

31 responses



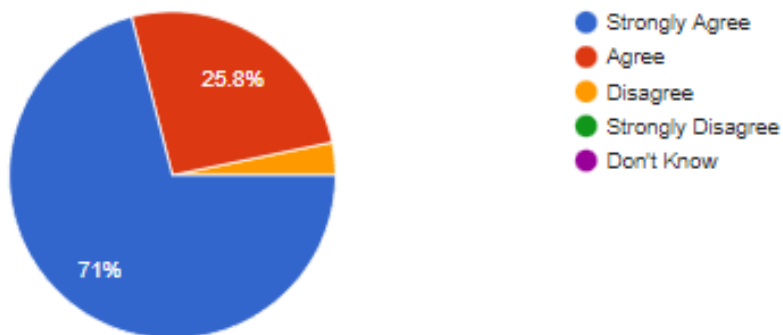
The school makes sure its pupils are well behaved.

31 responses



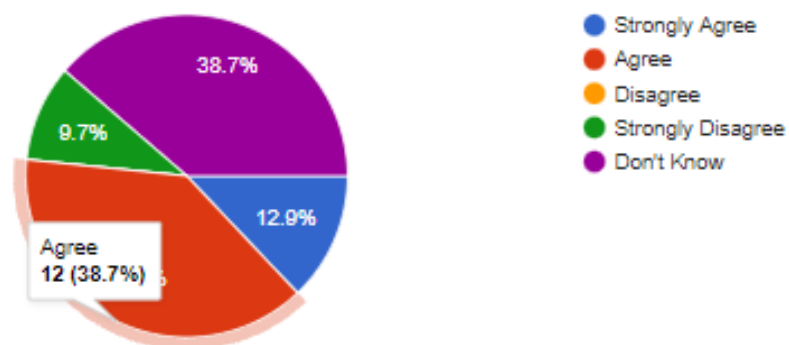
My child feels safe at Collierley.

31 responses



My child has been bullied and the school dealt with the bullying quickly and effectively.

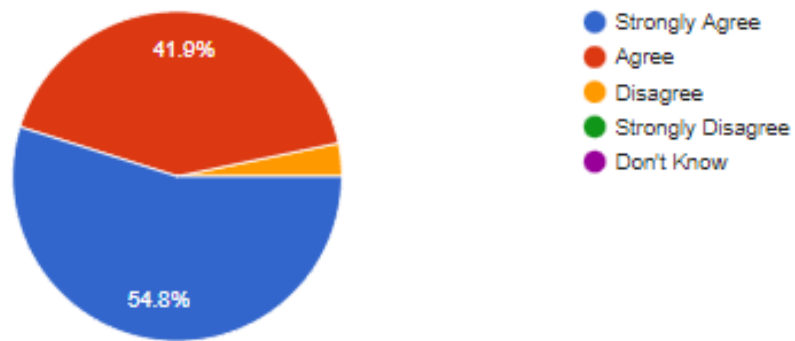
31 responses



I would urge any parent of a child where they feel that any bullying issues have not been addressed quickly and effectively to get in touch. Bullying has no place in Collierley.

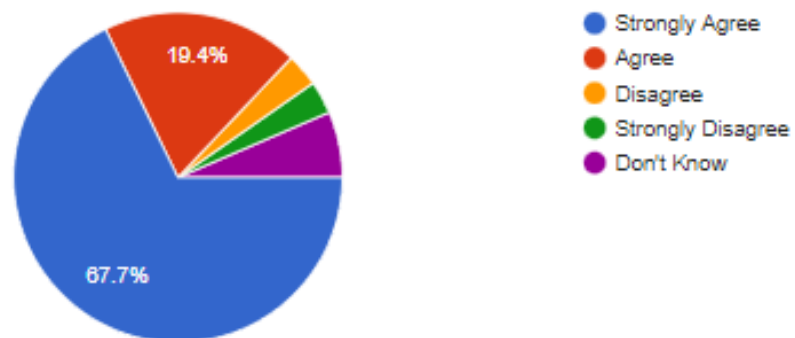
The school makes me aware of what my child will learn during the year.

31 responses



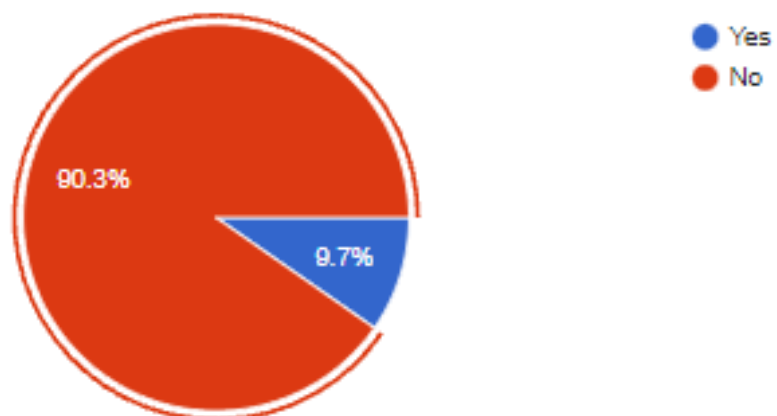
When I have raised concerns with the school they have been dealt with properly.

31 responses



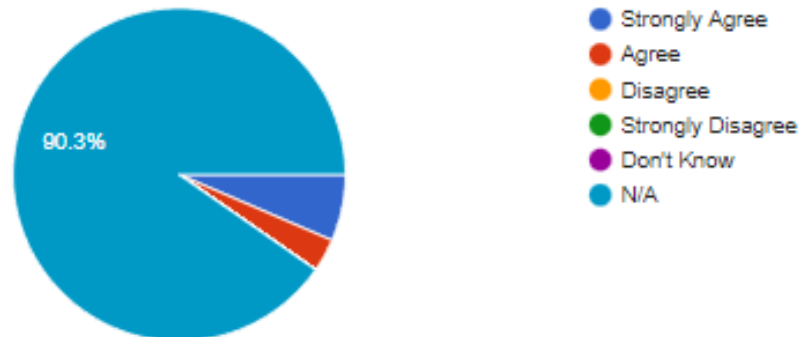
Does your child have special educational needs and/or disabilities (SEND)?

31 responses



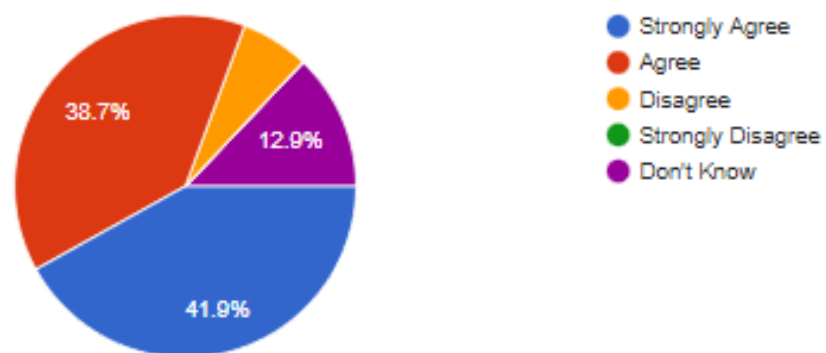
If your child has special educational needs how much do you agree with this statement, 'My child has SEND, and the school gives them the support they need to succeed.'

31 responses



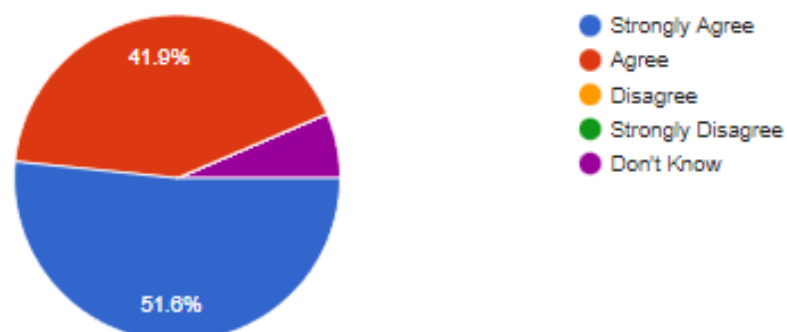
The school has high expectations for my child.

31 responses



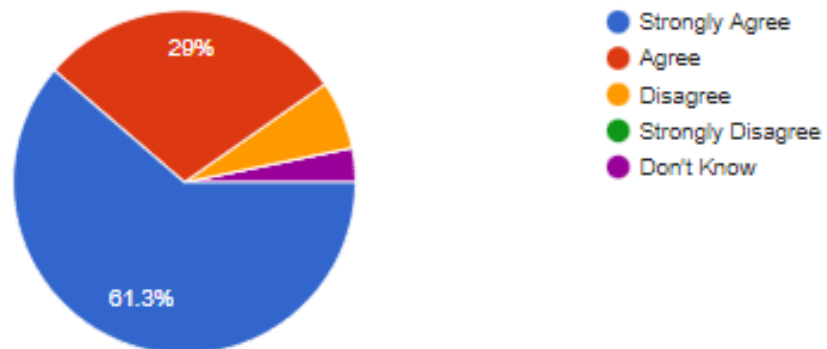
My child does well at Collierley.

31 responses



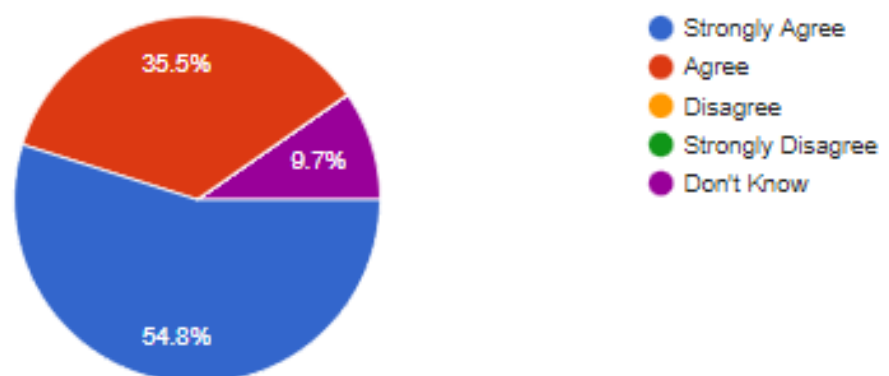
The school lets me know how my child is doing.

31 responses



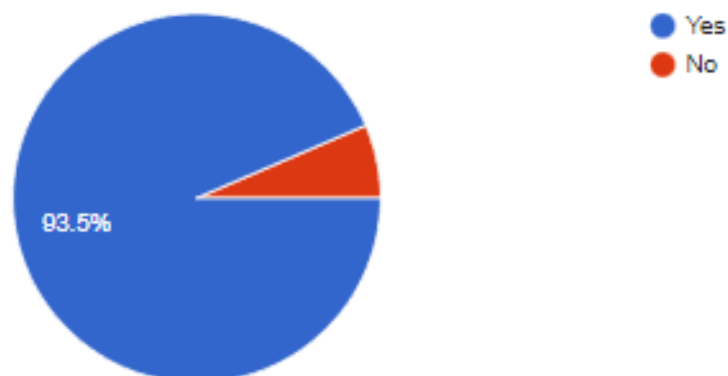
The school supports my child's wider personal development.

31 responses



I would recommend this school to another parent.

31 responses



What do you value most about Collierley?

- The school's values and ethos.
- Friendly & caring environment.
- My daughter is happy while she learns.
- OPAL and the all around warmth and welcome feeling when we visit.
- Friendly, caring approach to pupils and parents, always met with smiling faces whether it be going in on a morning or entering office
- Positivity influence of all staff
- Communication, Inclusion, Solid foundation for my child's education, OPAL.
- Amazing support by teachers, always made to feel comfortable and every staff member is approachable
- Good learning environment
- The school always listens to parents and children and go out of their way to help.
- Very child focused. Adaptations are happily made when children need a little extra support
- Good education + friendly atmosphere
- Always there for any sort of help.
- Caring and well knowledgeable staff. 1 form school which I believe makes the school more proactive and children can attain more.
- The staff
- The welcoming nature of all the staff and headteacher
- Seeing how happy XXX is when he is at school and what is going in.
Hard to say at the moment
The social media and tapastrey app.
- I enjoy the community spirit that seems to surround the school and encourage the children.
- Teachers
- Not sure
- All staff are helpful and friendly
- The homey atmosphere and outdoor ethos.
- The outdoor learning and lesson variety
- The feeling of belonging to a caring, family oriented school.
- Friendly staff
- I believe that the teachers and Head Teacher genuinely care about each pupil as an individual. They are always welcoming, friendly and go above and beyond as compared to other schools. They make their learning fun and engaging and the level of care which they show towards each child is amazing. The forest school and green space available is a brilliant asset. They involve the school within the wider community activities and vice versa: which I think is important as it creates an important sense of belonging and community spirit. I genuinely couldn't recommend this school enough. I haven't heard or seen of a case of bullying either within any of the years either xxx or xxx has attended, which I think speaks volumes towards the attitudes of both the staff and pupils.
- Excellent staff and individual support

If you could sum the school up in one sentence (or word) what would it be?

- Collierley Primary is the cornerstone of the local community giving our children the best start in their lives to become the best they strive to become.

- Excellent

- Fun with friends

- Warm

- Extended family scenario

- Happy place

- Outstanding!

- Safe haven with lots of opportunities for children to play safely outdoors and always inspired to learn more

- Excellent

- Fun, child focused school with lots of options for out of school option both pre post school and in the holidays

- Family

- The school helps my child thrive and have their own opinion.

- Positive, balanced and a great example of happy achieving children.

- Wonderful

- An excellent school who welcome a wide variety of pupils inc

- Fabulous!

- Inclusive

- Concerning + Poor

- Unsatisfactory

- Really good

- Homey

- It's like one big family

- Exceptional

- Brilliant!

- Lovely community school with children's best interests at heart

Thank you very much for all of your suggestions. These are very much appreciated and do help us to make improvements to our school.

What suggestions would you give for developments?	Response
The opportunity for the wider community / parents to get involved in extra-curricular activities.	Great idea – we have a Family OPaL day planned for half term and will run more gardening sessions. If you have any more ideas, please get in touch. We are also hoping to start work with Dipton Manor again.
Happy with the way the school is now.	Thank you!
None at this time.	Do get in touch if you ever have any – your child can always give suggestions to the Head Pupils too.
Cannot think of a single improvement as everything is already above satisfactory.	Thank you!
Learn the kids first aid +British Sign Language	In year five the children get taught basic first aid. Good idea to have a basic teaching of first aid to all year groups on an annual basis – we will look in to agencies that can deliver this. We do currently teach BSL in year groups where children use it. We will look in to children teaching basic BSL across the school.
More after school activities	
More after school clubs for learning skills/lessons that some can struggle with.	We currently do any intervention sessions during the school day, If there is something specific that you are thinking of please get in touch. Previously we have run reading focussed sessions and Times Table Rockstars which have proved to be popular.
More interactive fun days within the school so parents can come in.	We are looking in to providing more – we hope you are able to join us for the Family OPaL session in half term.
No suggestions are necessary, I believe the school, its pupils and teachers are all doing brilliantly.	Thank you!
None at this time	Do get in touch if this changes.
Every year group to participate in forest school	We love Forest School too. This year each class will have half a term of Forest School in the year, This will enable the children to build on their forest school skills year on year.
A small handout at the start of each year outline what and when the children will learn specific subjects and ensuring which we could do at home to help	We used to do this – I think what we did fell short of giving the information that you have suggested, We do post basic information at the start of each term for years one to six. 1. Our Curriculum (collierley.durham.sch.uk) We would appreciate hearing your feedback on this and understanding more.
Parent homework guide in core subjects	Links have now been added to each class page to the documents that the children use in their English lessons.

	<p>LKS2-Writing-Skills.pdf (collierley.durham.sch.uk)</p> <p>We have talked as a staff about adding more key information to support to each class page so that you can refer to it as needed.</p>
<p>I feel this school has extremely poor communication with parents. Raised concerns have never been followed through and outcomes have failed to be communicated despite being asked. I feel as though issues are not took seriously and feel the school has gone downhill. As a parent i have no faith in this school at this present time.</p>	<p>I am extremely sorry to hear this. I would urge you to get in touch so that we can address your concerns. It is very important to us that everyone in our school is listened to and strive to continuously improve our communication.</p>
<p>My child has had 1 day of school due to illness she most likely picked up from school. I have received an attendance letter for this specific day. This is disheartening and needs to stop. Illnesses happen this needs to be accommodated. As a parent i feel communication is poor i don't know what my child is learning and what her targets are. I feel in previous parents evenings my questions have not been answered very well. Both my children have also recently complained about the school meals they have highlighted the portions are small and the menu choice is poor. My children arrive home from school extremely hungry and i often wonder have they had a decent lunch and enough food? As a parent i feel ordering their meal choices months in advance is tricky and needs to be reviewed.</p>	<p>Again, I am very disappointed that you have experienced poor communication. I would urge you to contact me directly to discuss this further.</p> <p>Attendance – every half term the attendance officer sends the current attendance certificates home. The rationale for doing this is in order to keep you informed of your child's current level of attendance – many schools have apps which enable parents to be able to access this information themselves, unfortunately we don't.</p> <p>If a child has previously had attendance below 90%, which the government classifies as persistent absence, and has illness which is not COVID related the attendance officer gets in touch to offer support; she can work with the school nursing team and other agencies to help get more support where there may be underlying medical needs.</p> <p>If a child is poorly, they should be at home.</p> <p>This booklet gives more information about illnesses and attendance.</p> <p>Learning – please see the comments above.</p> <p>Parents' Evening – I am pleased that you have been able to attend parents evenings, but sorry that you have not found these helpful. Please refer to myself or Mrs Carter (Deputy Headteacher) if you are not getting the information that you need on your child. Class teachers are keen to make sure that you have the information that you need on your child.</p> <p>School meals – there were concerns raised last year regarding the portion sizes which were addressed. If this is a concern this year, please get in touch. Meal choices can always be made with the school office.</p> <p>Children or parents can make this change – if a child requests a change this is always communicated with parents either via text or phone call.</p>